THE S.T.A.R.  
(Safe, Timely, Accessible, Reliable)  
ADA Paratransit Newsletter  
Spring 2024

INTRODUCING GHTD LINK:  
ENFIELD AND EAST WINDSOR’S REVOLUTIONARY RIDESHARE EXPERIENCE

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We are thrilled to announce the arrival of a groundbreaking transportation solution in Enfield and East Windsor, CT. Say hello to GHTD Link, the latest innovation in ride shares services, brought to you by the Greater Hartford Transit District (the “District”), M7, and our technology partner, RideCo. With GHTD Link, getting around town has never been easier or more convenient.

What is GHTD Link?  
GHTD Link is a dynamic and flexible transportation service designed to cater to the specific needs of Enfield and East Windsor passengers. Unlike the traditional local buses, GHTD Link utilizes advanced technology to offer on-demand rides to passengers, allowing for customized and efficient travel experiences.

How Does it Work?  
Passengers can request a ride to their desired destination within the designated service area through the GHTD Link mobile app, online at GHTDlink.com, or by calling (203) 916-9325. The innovative technology then creates routes in real-time, pooling passengers heading in the same direction to maximize efficiency and reduce travel times. This means shorter wait times, direct routes, and ultimately a smoother journey for everyone. Rides can be requested on demand the same day, or scheduled up to three (3) days ahead.

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Benefits of GHTD Link:
1. Flexibility: GHTD Link adapts to your schedule, providing rides when and where you need them, whether it’s for your daily commute, a trip to the grocery store, or a visit to the doctor’s office.
2. Accessibility: This service ensures that transportation is accessible to all members of our community, including those with mobility challenges or limited access to private vehicles.
3. Environmental Impact: By encouraging shared rides and reducing the number of single-occupancy vehicles on the road, GHTD Link contributes to a cleaner and greener environment, helping to mitigate traffic congestion and carbon emissions.
4. Cost-Effective: With an affordable fare of $3.00 each way, GHTD Link offers a cost-effective alternative to traditional transportation options. Personal care attendants (PCAs) travel free.
5. GHTD Link is for everyone: This service is open to everyone over the age of fourteen (14). Even the younger ones can ride with an adult, and there are no ADA disability requirements.

Join Us on the Journey
As we embark on this exciting new chapter in Enfield and East Windsor’s transportation landscape, we invite you to experience the convenience and innovation of GHTD Link for yourself. Whether you’re a daily commuter, a weekend explorer, or simply in need of a ride, GHTD Link is here to serve you. Download the GHTD Link app today and start reimagining your travel experience.

GHTDLink.com.

EXPANDED ADA SERVICE AREA:
MERIDEN AND SOUTHTONING (RT. 511 AND RT. 532)

As of March 10, 2024 Greater Hartford Transit District’s (the “District”) ADA Paratransit service area has expanded into a small portion of Southington and an additional area of Meriden. The new routes covered coincide with CTtransit route 511 in Meriden and route 532 in Southington. Because the Paratransit service complements the local fixed routes, the ADA service also expanded along the new routes in Meriden and Southington.

The Connecticut Department of Transportation implemented the new CTtransit bus routes that will bolster connectivity and amplify coverage throughout central Connecticut. These new routes were, in part, discovered through feedback from community members, frontline transit workers, and key government officials.

For more information about recent expanded routes of CTtransit, please go to www.cttransit.com/news. For additional information about the District’s ADA Paratransit service area, visit our website at www.hartfordtransit.org/ada-paratransit-service/ada-paratransit-service-area/. If you have any questions, please contact our Customer Service Department at (860) 724-5340 x 9 or email us.hartford.customerservice@transdev.com.

Pictured: Greater Hartford Transit District’s (the “District”) updated ADA service area map to include additional areas of Meriden and a portion of Southington.

Señor Pepe’s Pointers for Spring
Señor Pepe is all packed and ready to travel this Spring! He is planning to meet his old friend, Domingo, in New Haven for a doggone good time! Pepe will be getting to New Haven via a transfer trip with ADA Paratransit, and once he arrives in New Haven, he and Domingo will be using the ADA Paratransit service in that area to get around.

Pepe says, “If you would like to travel to a town outside of the District’s ADA service area, you might be able to do so if there is another ADA Paratransit service connecting to that town. If so, please plan ahead so that you can request your ADA information to be transferred to the transit district with which you will be connecting for your transfer trip.”

For additional information, please contact our Customer Service Department at (860) 724-5340 x 9.

Have a Happy Spring! Your good friend, Señor Pepe