



What is GHTD Link?

GHTD link is a new accessible on demand rideshare service created by the Greater Hartford Transit District and operated by M7. GHTD Link matches multiple passengers heading in the same direction in a single small vehicle. The service is starting on April 1, 2024 and trips can be booked on demand or up to three days in advance. Trips can be booked by using an app, by phone or on a web site. By supplying your pickup and drop-off locations within the specified zone and the time of your trip, you will be matched with a vehicle going your way.

How do I request a ride?

Riders will be able to use the GHTD Link mobile app, visit GHTDLink.com or call (203) 916-9325 to book a ride.

Where does it travel?

All trips must start and end in the service area zone. The zone includes the areas around Elm St and Hazzard Ave out to and including Taylor Rd to the east, to the Connecticut River to the west and extends south to East Windsor.



What time does it operate?

Monday-Saturday from 8:00 A.M.-6:00 P.M. and Sunday from Noon- 6:00 P.M.

How much does it cost?

\$3.00 per ride. Children under 2 travel for free.

How do I pay?

Riders can pay via the app or with cash. If paying with cash, the driver can only accept the exact fare and will NOT be able to provide change.

Are vehicles wheelchair accessible?

Yes.

How long will I wait?

Riders can track the GHTD Link vehicle in real time in the app. An estimate of the pickup time is provided when a trip is booked. The service is meant to be a fast, safe and convenient option for quick trips.

How many people can travel in one vehicle?

The GHTD Link vehicles can seat up to 4 passengers.

Traveling with children?

Car seats to be provided and installed by the rider. Passengers must be at least 14 years old to ride unaccompanied by an adult.

For more information please visit www.ghtdlink.com