CT Statewide Drug and Alcohol Testing Consortium Newsletter SEPTEMBER 2022

Feedback: DISA Customer Team Service

We want to make sure that all Consortium Members receive prompt responses from this new team and are satisfy with their services. Therefore, your feedback is important to us.

Please tell us about your experience working with this team during the past four months. It helps us decide whether we will continue with the DISA Customer Team Service or what improvements should be made.

INSIDE THIS ISSUE	Page #
Feedback: DISA Customer Team	1
Service Consortium Training: DERs	1
Consortium Training. DENS	
Hosting Consortium Training	2
Upcoming FTA Sutstance Abuse	2
Training	
FTA Drug and Alcohol Regulation	2
Updates – Issue 75	
Third Party Administrator	3
Employee Assistance Program	4
Contact & Resource Info	5

Consortium Training – Designated Employer Representatives (DERs) Training

Presented by:

Current Consulting Group (DISA Consultant)

Date/Time and Location: TBD

Who Should Attend?

DERs / Alternate DERs and Drug and Alcohol Program Managers (DAPMs)

Topics:

- -Program Management
 - -Record Retention
- -Testing Procedures
- -Reporting Requirements
- -Reasonable Suspicion
 - -Post-Accident
- -Consortium Resources
 - Best Practices

Hosting Consortium Training

Contact Nhan Vo-Le, Consortium Coordinator, at nhvole@ghtd.org if you are interested in hosting the following training at your facility:

> Designated Employer Representatives Post-Accident Reasonable Suspicion

Training will be conducted by Current Consulting Group (DISA Consultant)

Upcoming FTA Substance Abuse Training

This three-hour training will provide an overview of FTA Drug and Alcohol regulations, program requirements, and current issues with regard to Part 655 and Part 40. The presenter will be available to take questions from attendees.

City/State Date Amarillo, TX Wednesday, November 2, 2022 Host: City of Amarillo 8:00am to 5:00pm

Training Site Address

Location: Amarillo Globe News Center 500 S. Buchanan Street Amarillo, TX 79101

For registration, click on the following link: https://transitsafety.fta.dot.gov/DrugAndAlcohol/Training/Trainin gClass.aspx?id=42

For more information, please contact the FTA Drug and Alcohol Hotline at (617) 494-6336 or fta.damis@dot.gov.

The Consortium is not responsible for any costs associated with this training.

FTA Drug and Alcohol **Regulation Updates -**Issue 75

https://transit-

safety.fta.dot.gov/DrugAndAlcohol/Newslette rs/issue75/pdf/issue75.pdf

Check the above link for this FTA Issue 75 that includes the following updates as well as other useful information:

- -Preliminary Management Information System (MIS) Results
- -State & Local Legislation Prohibiting Testing for Marijuana Does Not Apply to DOT Employers
- -Operators of Revenue Service Vehicles on Transit or Private Property Are Covered
- -Previous Employers Must Respond to Requests for DOT Testing Information
- What Happens When a Collector Finds Items Used to "Beat" A Drug Test?
- CBD is Not Regulated and May Generate a **THC Positive**
- Grantee's Access to Records when Maintained by a Third-Party Administrator (TPA)
- Designated Employer Representative (DER) Must Remove Employee from Safety-Sensitive Functions While Awaiting Split Specimen Test Results.

Drug and Alcohol Testing Program Third Party Administrator (TPA) DISA Global Solutions, Inc.

COMPANY CONTACTS:

Mobile Operations

Scheduling Department

Jason Allen – Main Telephone #800-211-4469 Extension 6051. Email: **Jason.Allen@disa.com** Jennifer Rindo - Main Telephone #800-211-4469 Extension 6041. Email: **Scheduling@disa.com**

Collectors

Nathan Rice William Mauhs Noelle Iglesias Christopher Fitzpatrick

Senior Client Account Representative/Program Administrator

Candice Rouisse - Main Telephone #800-211-4469 Extension 6021 Email: **DTCCAR@DISA.com** or Candice.Rouisse@disa.com

Fax: 413-283-6945 or 413-284-0022

Accounting

Auberey Ramon - Main Telephone #800-211-4469. Email: Auberey.Ramon@disa.com

Area Leader

Candice Sanchez - Main Telephone #817-332-0044 Extension 3582. Email: Candice.sanchez@disa.com

24-Hour Drug & Alcohol Testing On-Site

Post-Accident

Reasonable Suspicion

1-800-967-3135 Toll-Free Emergency Line

Be prepared to provide the following information:

Your Name & Agency Name

Phone Number

Location of Incident

Reason for Call (Post-Accident or Reasonable Suspicion)

Medical Review Officer (MRO) Department

University Services Richard Weinstein, MD 2800 Black Lake Place,

Suite A

Philadelphia, PA 19154 Phone: 800-624-3784

Fax: 215-637-6998

Enhance Awareness of the Employee Assistance Program (EAP)

Note: This letter from The Lexington Group should be made available to safety-sensitive employees and posted in the break room



TheLexingtonGroup

Your Employee Assistance Program
A Woman Owned Enterprise Since 2000

Dear CT Drug Consortium Employees and Family Members:

The Lexington Group Employee Assistance Program (EAP) provides CONFIDENTIAL face-to-face and virtual counseling services to assist employees in identifying and resolving personal problems. Examples include marriage and family issues, job stress, alcohol and drug abuse, depression and other emotional concerns. The Lexington Group services also include referral resources for legal, financial, eldercare, and childcare through the Life Care program.

Because employee lives may be affected by problems with a spouse or other family members, this program is extended to household family members as well. You or your household family members may contact your EAP directly at any time. No matter what your situation, any assistance you seek through the EAP is held in the strictest confidence. Involvement will not jeopardize your job security, future promotional opportunities or reputation.

For confidential and immediate access, you may call The Lexington Group 24/7 at:

1-800-676-HELP (4357)

You may also request services or read more about the program online at:

www.The-Lexington-Group.com

Your unique employee password is "CTDrugConsort"

We hope you will share our enthusiasm for The Lexington Group, Employee Assistance Program, and the opportunity it presents to help you and your family.

Sincerely,
The Lexington Group

Scan to go to website

Contact & Resource Information

DISA Global Solutions, Inc.

The Lexington Group
www.The-Lexington-Group.com

Formerly Occupational Drug Testing (ODT)
www.occupationaldrugtesting.com

Toll Free # 800-571-0197

Toll Free # 800-211-4469

Employee Assistance Program

1-800-676-HELP (4357)

Request clinical services online directly from the web site at:

www.The-Lexington-Group.com

To log on, your customer name is "CT Drug Consortium" And your unique employee password is "CTDrugConsort"

Are you aware of the availability of program forms and resource documents on GHTD's website? Go to:

https://www.hartfordtransit.org/about/drug-alcohol-testing-consortium/

Also, checkout the following materials:

What Employers Need to Know About DOT Drug and Alcohol Testing What Employees Need to Know About DOT Drug and Alcohol Testing

Resources for The Designated Employer Representative (DER)

Lexington Newsletters

FTA Regulation Update Issues

The following <u>FTA website</u> provides a wealth of information such as trainings, newsletters, etc. on the Drug and Alcohol Testing Program that you might find very helpful:

www.fta.dot.gov/12533.html

You may also find Title 49 Parts 40 and 655 (FTA regulations on the drug and alcohol testing program) by using the Search engine.