



## Encompass

*On-demand ambulatory and accessible transportation for seniors and individuals with disabilities*

**Encompass** is an on-demand transportation program offering ambulatory and accessible transportation for seniors ages 60 and older and/or individuals with disabilities in the Greater Hartford area.

### **Eligibility**

Passengers must be approved through an eligibility process managed by the Greater Hartford Transit District. Eligible applicants must be at least 60 years young or have a disability (either be certified by an ADA Paratransit agency or provide our office with documentation of a disability). Once approved, M7 will create your personal online account to manage expenses and view your travel history. Applicants must reside in a city or town within our service area to be approved at this time.

### **Service Area**

Service is available in select cities to start but will expand with time. Currently you **must begin or end** a trip in one of the following towns:

Berlin, Bloomfield, Bristol, Cromwell, East Hartford, Farmington, Hartford, Meriden, Middletown, New Britain, Newington, Plainville, Rocky Hill, South Windsor, West Hartford, Wethersfield, and Windsor.

### **Trip Cost**

The Encompass program trips are discounted. The passenger pays only \$5.00 for the first 8 miles traveled. Your trip is automatically charged to your account, eliminating any exchange of money while you're in the vehicle. Each additional mile traveled is \$2.00.

### **Schedule a Trip**

Once approved, passengers may schedule transportation by using our passenger app, booking online, or by calling our Call Center at 860-444-4444.

**Payment**

All trip payments will be made online through your personal Encompass account. You can easily load funds into your account via credit card payments or direct bank transfers.

**Travel**

Passengers are asked to travel with their Encompass photo ID card. The Encompass passenger can bring upto three passengers in the vehicle.

**Program Application and More Information**

To apply for the program or for more information please visit the Encompass website:

<https://encompass.m7ride.com/> . You can also call 860-247-5329 extension 3086 for more information.