



Policy Bulletin No: GHTD-39  
Subject: ADA Paratransit Visitor Policy  
Revised: April 10, 2017

Consistent with federal regulation 49 C.F.R. Section 37.127 and Section 37.125 the Greater Hartford Transit District (the "District") will provide service to eligible visitors from outside of the District's ADA Paratransit service area for a period of 21-days during any 12-month period. The 21-days can be used as single days or can be consecutive days.

Visitors to the area serviced by the District who wish to use the ADA service may:

- call: (860) 247-5329 ext. 3005
- email: [vellis@ghtd.org](mailto:vellis@ghtd.org)
- fax: (860) 549-3879
- write: GHTD, Attn: ADA Eligibility Department, One Union Place, Hartford, CT 06103

The District requests from the visitor documentation showing that he/she has ADA paratransit eligibility with a home agency, such as a certification letter or an identification card. For any visitor who does not have eligibility with a home agency, or resides in an area without ADA paratransit services (e.g., international visitors), the ADA Paratransit Eligibility Coordinator may request additional documentation of his/her disability such as a letter from a medical professional, an SSDI letter, or a state-issued accessible parking permit.