

## **CORONAVIRUS UPDATE FOR OUR ADA PARATRANSIT PASSENGERS**

We understand the tremendous anxiety that most people are feeling during these difficult times and know that our disabled riders are an even more vulnerable population in regard to the threat of COVID19. It is important to alleviate some of those fears and communicate to you that both the Greater Hartford Transit District and First Transit are continuing to do everything possible to reduce the possible spread of the coronavirus. The management staff is vigilant about monitoring the situation and are continuing to work with local, state, and national agencies to be routinely informed about how we protect the safety of our passengers, drivers, and staff.

It is important for our passengers to know that our vehicles are cleaned every night before going into service the next day. The cleaning program is a very detailed and robust one. This includes both a daily cleaning and the use of a coronavirus disinfecting agent along with a nightly deep cleaning. These measures are only part of the equation. We continue to reassess the cleaning and disinfecting program regularly, but remember the public health recommendations from the Centers for Disease Control (CDC) urge everyone to do the following:

- **Please make sure to wear a mask when boarding the ADA Paratransit vehicle and for the duration of your trip.**
- **Please keep your distance from others (at least 6' of separation is critical).**
- **Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer.**
- **Avoid touching your eyes, nose and mouth with unwashed hands.**
- **Avoid close contact with people who are sick. Stay home when you are sick.**
- **Cover your cough or sneeze with a tissue, then throw the tissue in the trash.**
- **Clean and disinfect frequently touched objects and surfaces often.**

As the Coronavirus continues, we will continue to work closely with CTDOT and associated federal agencies who are leading the way in regard to this public health crisis.